

Be confident with our COVID Secure Commitment



Arriving on site

When you arrive on-site you will notice a few changes.

We aim to provide a contactless arrival and departure process wherever possible, therefore please do not plan to pay in cash. We will only accept bank transfer, and credit card payments. If paying by Credit card we will send you an email invoice with a link to pay by credit card.

Pitching up

All of our pitches are at least 6m apart laterally from the centre, so we already have good social distancing in place.

Upon arrival, Pitch numbers with your name will be displayed on a chalk board by the notice board outside the office entrance. If you were not issued with a pitch number at the time of your booking.

In an emergency we may be contacted by phone; 01953 860330

Using the toilet blocks

Toilets and shower facilities will **NOT** be in use for the foreseeable time.

Using other communal facilities

Our other common facilities such as service points and waste disposal areas will be limited to use by one family group at any one time to meet social distancing requirements.

- Should the facility be occupied or in use, there will be the need to queue at a social distance until a space becomes available.
- Please observe the markings, which will indicate the appropriate social distancing requirements.

Using other social areas, Wildlife Meadow, Fishing landing stages.

The wildlife meadow covers an area of six acres with over one mile of footpaths. Please feel free to use this area to exercise, walk your dog (Pets must be kept on a lead at all times throughout the site) Please keep your social distance at all time if encountering another person.

What if I'm unwell on site?

We really hope this doesn't happen but if you're staying on-site and feel unwell please follow the guidance below.

- Go online to NHS 111.
- Call the site phone number provided at check in to let us know. Site number 01953860330.

Sanitation Points

We have supplied sanitation points;

- 1; at the entrance to the site,
- 2; waste disposal area and drinking water tap area.
- 3; Gate to the wildlife meadow and dog waste bin area.

Doing your bit on site

As the saying goes, 'we are all in this together' and by respecting each other and the guidance provided by the Government we can all stay safe and well.

- By using, your own on-board and not the sites facilities will help keep you safe and will not put us at risk with the need to clean and sanitise these areas many times a day after use.
- Please be considerate of other visitors' needs to access shared facilities by minimising your dwell time and keeping to the social distancing.
- Keep to footpaths around the wildlife meadow and avoid shortcutting across the undergrowth and disturbing the wildlife if you encounter another person.
- Always follow the current government guidance on-site and in the local area.
- Respect social distancing.
- Limited social gatherings to a maximum of 6 people outside at the social distance.
- Regularly wash your hands for 20 seconds.

To all our visitors.

We would like to thank you for visiting us in these unprecedented times and for agreeing to abide by the Covid19 site conditions whilst you are here. And look forward to you visiting us again in better times.

When leaving at the end of your break, Pat & Steve wish you a safe journey home and keep safe.